

ACTION TAKEN REPORT  
ON THE FEEDBACK OF STUDENTS  
(2021-22)



CHILARAI COLLEGE  
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Sl. No.	Feed Back of Students	Action Taken
1	On Curriculum, Teaching ,Learning & Evaluation 77.92% is yes and 22.08% is No.	<ul style="list-style-type: none"> <li>a. The matter has been taken up in the Academic council and discussion has been done with the departmental head to improve the percentage of covering the entire syllabus.</li> <li>b. LMS system has been set up</li> <li>c. Creation of Additional ICT rooms has been taken up in phased manner.</li> </ul>
2	Performance of Canteen in terms of providing quality & healthy food, cleanliness & hygiene and behavior of the support staff has been 45.47% good, 16.6% poor, 23.72% average and 7.4% Excellent	The matter has been taken up in the in the canteen committee meeting along with the stake holders of College Canteen. The issue has been addressed to a great extent.
3	On Toilets and water facility 27,95% Poor, 38.3% Good, 21.45% Average, 14.3% Very Good	<ul style="list-style-type: none"> <li>a. Outsourcing skill labor for cleaning of toilets is being done on weekly/fortnightly basis</li> <li>b. Maintenance of water facility is being done on routine basis.</li> </ul>
4	On Library in terms of space, support of the library staff, and Xerox facility 26% Poor, 43.7% Good, 20.8% Average and only 9.1% is Very Good.	<ul style="list-style-type: none"> <li>a. Additional Reading Room with Online browsing facility has been provided</li> <li>b. Library Committee has been reconstituted</li> <li>c. A dedicated Photo Copier has been provided.</li> </ul>
5	On Sports Equipment and Playground 50.6% Good, 16.9% Average and 15.6% is Poor.	<ul style="list-style-type: none"> <li>a. Additional allotment of 15 bighas of Land from the Govt. of Assam for developing playground and other facilities has been received</li> <li>b. Procurement of additional sports equipment shall be made</li> </ul>
6	On Governance and Management in terms of efficiency of staff, access to the HOD Institution & HOD Departments, 42.25% Good, 9.75% Poor, 16.9% Average , 22.75% Very Good, and 5.2% is Excellent	The Governing Body meeting is held on a regular basis averaging at least once in a month.
7	On Student Support in terms of Redressal of Students' Grievances, Scholarship, Guidance & Counseling, Anti-Ragging, Sexual Harassment, Promoting Extra-Curricular Activities 49.5% Good, 13.43% Poor, 19.9% Average, 10.4% Very Good, 1.51% Excellent	<ul style="list-style-type: none"> <li>a. College Auditorium has been renovated and upgraded to promote extra-curricular activities.</li> <li>b. Additional CC TV surveillance is installed in the College Main Gate, Garden, College Library, and Reading Room</li> <li>c. Online Google Form is to be uploaded in the college Website for ready access of the students for lodging complains.</li> </ul>